

Waiter/Waitress

As a Waitress, you will be responsible for providing excellent customer service to our guests and ensuring they have a memorable dining experience. You will take orders, serve food and drinks, and provide recommendations from our menu. You will also be responsible for maintaining cleanliness in the dining area and assisting in food preparation when necessary.

Responsibilities:

- Greet customers and provide them with menus
- Take and process customer orders accurately and efficiently
- Relay orders to the kitchen and ensure food is delivered to tables in a timely manner
- Provide recommendations from the menu and answer any questions customers may have
- Upsell menu items and promote specials
- Prepare and serve drinks, including alcoholic beverages
- Set tables and ensure they are clean and presentable
- Clear tables and reset them for the next customer
- Process payments and handle cash transactions accurately
- Collaborate with kitchen staff to ensure food quality and presentation meet our standards
- Assist in food preparation and ensure all food is handled and stored properly
- Maintain a clean and organized dining area, including sweeping and wiping down tables and chairs
- Comply with health and safety regulations and maintain a clean and safe working environment

Qualifications and Skills:

- Proven work experience as a Waitress or similar role
- Excellent customer service skills
- Strong communication and interpersonal skills
- Ability to work in a fast-paced environment and handle multiple tasks simultaneously
- Ability to stand for extended periods and lift up to 25 pounds
- Knowledge of food and beverage service and preparation
- Availability to work flexible hours, including weekends and holidays
- High school diploma or equivalent is required; additional training or education in hospitality is a plus